



Cat[®] 962M

Wheel Loader

The new 962M Wheel Loader has a U.S. EPA Tier 4 Final/E.U. Stage IV ACERT™ engine equipped with a combination of proven electronic, fuel, air and aftertreatment components. Applying proven technologies systematically and strategically lets us meet our customer's high expectations for productivity, fuel efficiency, reliability and service life. Deep system integration results in reduced emissions, improved performance and improved fuel economy without interrupting machine performance making it seamless to operators. M Series Loaders are 10% more fuel efficient than the K Series Loaders and up to 25% more efficient than the H Series Loaders they replace. Aggregate Handler and other optional configurations are available.***

RELIABILITY, PRODUCTIVITY AND FUEL EFFICIENCY

- 10% more fuel efficient than K Series*
- Up to 25% more efficient than H Series*

Linkage and Work Tools

- Performance Series buckets and range of work tools
- Optimized Z-bar with best-in-class visibility
- -0°/+5° parallelism
- Increased tilt capacity at height, equal to payload
- Fusion™ « zero-offset » coupler (option)

Engine and Aftertreatment Advancements

- Cat[®] engine with ACERT Technology
- Meets Tier 4 Final/Stage IV emission standards
- Cat Clean Emissions Module with Selective Catalytic Reduction
- Productive Economy Mode

Transmission Advancements

- 5-speed powershift transmission with single clutch speed shifts and torque based down shifts
- Lock up clutch torque converter with lock-to-lock shifting
- Split flow oil system and multi-viscosity oil

Axle Advancements

- On-the-go disc-type front differential locks (front and rear fully automatic option)
- Caliper disc parking brake
- Bevel gear shrouds

Next Generation Hydraulic Systems

- Next generation main valve
- Next generation ride control system with dual accumulators
- Next generation implement pump with increased displacement
- Full flow and kidney loop filtration
- Load-sensing hydraulics with simultaneous hydraulic functions
- 3rd and 4th function (option)

EASE OF OPERATION

Best-in-class Operator Environment

- Optimized all-around visibility
- Steering wheel (E-H joystick steering option)
- Touch screen multifunction color display with integrated controls and rearview camera
- Stair-like ingress and egress
- New wider door and increased glass area
- Seat-mounted fingertip electro-hydraulic implement controls
- Large convex rearview mirrors with integrated spot mirror
- Remote door opening (option)
- Automatic climate control
- Viscous cab mounts
- Low operator sound levels

Advanced Technology with Cat Connect

- Link technologies, like Product Link™ to monitor equipment and manage production using online VisionLink[®] software
- Payload technologies, like Cat Production Measurement (option) to measure payloads and optimize productivity
- Detect technologies, like the rear vision camera to keep people safe and help the operator work more productively

SERVICE ACCESS

- Legacy one-piece hood with clamshell design
- Centralized service centers for hydraulic and electrical components
- Windshield cleaning platform and harness tie-off

*Fuel efficiency is measured in mass of material moved per volume of fuel burned. Average efficiency improvement as tested and analyzed for an average composite cycle and stand configuration with variations per comparable model with and without economy mode active. Factors influence result variation such as, but not limited to, machine configuration, operator technique, machine application, climate, etc.

**Optional configuration and equipment may vary from region to region. Consult your Caterpillar representative for further details.

BUILT FOR IT.™



Cat 962M Wheel Loader

Engine

Engine Model	Cat C7.1 ACERT	
Max Gross Power @ 2,100 rpm – SAE J1995	202 kW	271 hp
Max Gross Power @ 2,100 rpm – ISO 14396	201 kW	269 hp
Max Gross Power @ 2,100 rpm – ISO 14396 (metric)	273 hp	
Max Net Power @ 2,100 rpm – SAE J1349	186 kW	250 hp
Max Net Power @ 2,100 rpm – ISO 9249	186 kW	250 hp
Max Net Power @ 2,100 rpm – ISO 9249 (metric)	253 hp	
Peak Gross Torque (1,350 rpm) – SAE J1995	1249 N·m	921 lbf·ft
Peak Gross Torque (1,350 rpm) – ISO 14396	1245 N·m	918 lbf·ft
Maximum Net Torque (1,350 rpm)	1172 N·m	865 lbf·ft
Displacement	7.0 L	428 in ³

Weights

Operating Weight	20 226 kg	44,591 lb
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- Weight based on a machine configuration with Michelin 23.5R25 XHA2 L3 radial tires, full fluids, operator, standard counterweight, cold start, roading fenders, Product Link, manual diff lock/open axles (front/rear), power train guard, secondary steering, sound suppression and a 3.3 m³ (4.3 yd³) general purpose bucket with BOCE.

Bucket Capacities

Bucket Range	2.5-9.2 m ³	3.3-12.0 yd ³
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Operating Specifications

Static Tipping Load – Full 40° Turn – with Tire Deflection	11 709 kg	25,814 lb
Static Tipping Load – Full 40° Turn – No Tire Deflection	12 471 kg	27,494 lb
Breakout Force	189 kN	42,489 lbf

- For a machine configuration as defined under "Weight."
- Full compliance to ISO 143971:2007 Sections 1 thru 6, which requires 2% verification between calculations and testing.

Transmission

Forward 1	6.9 km/h	4.3 mph
Forward 2	12 km/h	7.5 mph
Forward 3	19.3 km/h	12.0 mph
Forward 4	25.7 km/h	16.0 mph
Forward 5	40 km/h	24.9 mph
Reverse 1	6.9 km/h	4.3 mph
Reverse 2	12 km/h	7.5 mph
Reverse 3	25.7 km/h	16.0 mph

- Maximum travel speed in standard vehicle with empty bucket and standard L3 tires with 787 mm (31 in) roll radius.

Service Refill Capacities

Fuel Tank	275 L	72.6 gal
DEF Tank	16 L	4.2 gal
Cooling System	59 L	15.6 gal
Crankcase	22 L	5.8 gal
Transmission	43 L	11.4 gal
Differentials and Final Drives – Front	43 L	11.4 gal
Differentials and Final Drives – Rear	43 L	11.4 gal
Hydraulic Tank	125 L	33.0 gal

Hydraulic System

Implement Pump Type	Variable Axial Piston	
Implement System:		
Maximum Pump Output (2,150 rpm)	286 L/min	76 gal/min
Maximum Operating Pressure	29 300 kPa	4,250 psi
Hydraulic Cycle Time – Total	8.9 Seconds	

Sound

With Cooling Fan Speed at Maximum Value:

Operator Sound Pressure Level (ISO 6396:2008)	70 dB(A)
Exterior Sound Power Level (ISO 6395:2008)	108 dB(A)
Exterior Sound Pressure Level (SAE J88:2013)	75 dB(A)*

*Distance of 15 m (49.2 ft), moving forward in second gear ratio.

With Cooling Fan Speed at 70% of Maximum Value:

Operator Sound Pressure Level (ISO 6396:2008)	69 dB(A)
Exterior Sound Power Level (ISO 6395:2008)	106 L _{WA} **

**European Union Directive "2000/14/EC" as amended by "2005/88/EC."

Dimensions

	Standard Lift		High Lift	
Height to Top of Hood	2675 mm	8'9"	2675 mm	8'9"
Height to Top of Exhaust Pipe	3424 mm	11'3"	3424 mm	11'3"
Height to Top of ROPS	3443 mm	11'4"	3443 mm	11'4"
Ground Clearance	382 mm	1'3"	382 mm	1'3"
Center Line of Rear Axle to Edge of Counterweight	2147 mm	7'1"	2147 mm	7'1"
Center Line of Rear Axle to Hitch	1675 mm	5'6"	1675 mm	5'6"
Wheelbase	3350 mm	11'0"	3350 mm	11'0"
Overall Length (without bucket)	7228 mm	23'9"	7228 mm	23'9"
Hinge Pin Height at Carry Height	669 mm	2'2"	779 mm	2'7"
Hinge Pin Height at Maximum Lift	4235 mm	13'11"	4524 mm	14'10"
Lift Arm Clearance at Maximum Lift	3575 mm	11'8"	3737 mm	12'3"
Rack Back at Maximum Lift	59 degrees		59 degrees	
Rack Back at Carry Height	49 degrees		49 degrees	
Rack Back at Ground	37 degrees		37 degrees	
Maximum Width over Tires (loaded)	2824 mm	9'3"	2824 mm	9'3"
Tread Width	2140 mm	7'0"	2140 mm	7'0"

- All dimensions are approximate and based on Michelin 23.5R25 XHA2 L3 radial tires.

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